

## ISO-Failure in Web Browsing Using Markov Chain Model and Curve Fitting Analysis

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### ABSTRACT

There are many browsers available for internet surfing and user has options to choose anyone providing the maximum facility. Every browser has popularity and limitations. The popularity is related to number of users who prefer a browser over others. Similarly, the limitation relates to excess delay in searching websites, which is browser failure. The browser sharing is a phenomenon which relates to the number of users attracted for using a particular browser besides its limitations. This paper presents an analysis of browser sharing when limitations of two browsers are rated as equal value. The term iso-failure appears for equality of browsers failure probability. An attempt has been made to obtain the approximate linear relationship between find browser sharing and initial share. A straight line is fitted on the generated data using the method of least square. The coefficient of determination and confidence interval support the theoretical facts.

**Keywords** – Transition Probability Matrix (TPM), Markov Chain Model (MCM), Coefficient of Determination (COD), Confidence Interval, Iso-Failure.

### I. INTRODUCTION

A browser is used for accessing the different sites of internet. If a user takes into application only two browsers then he may has a favor for anyone depending upon the market popularity or the failure probability. If  $b_1$  and  $b_2$  are the two probabilities related to browser failure then both are suppose to be different. The notation iso-failure means the equality of failure level probability for both the browsers. If two browsers are in competitions then it is a matter of interest to know which one is having better share than others. This paper introduces the concept of iso-failure in the web browsing phenomenon. A stochastic model is proposed and analysis is performed. The basic model is proposed by Naldi (2002) and extended by Shukla and Gadewar (2007). Deshpande and Karpis (2004) discussed the Markov model application over web page access computing the prediction. A similar useful contribution is due to Pirolli (1996). A Markov chain model helps to establish interrelationship between process variables. Shukla and Jain (2007) have suggested stochastic model for multilevel queue scheduling and further extended by Shukla *et al.* (2010). In a useful contribution Shukla and Singhai (2011) discussed analysis of user web browsing behavior with the help of Markov chain model. This paper extends the same in light of iso-failure probability and establishes the linear relationship.

### 2. A REVIEW

Medhi (1991, 1992) presented a detailed discussion on the stochastic process and their applications. Chen and Mark (1993) discussed the fast packet switch shared concentration and output queueing for a busy channel. Humbali and Ramani (2002) evaluated multicast switch with a variety of traffic patterns. Newby and Dagg (2002) have a useful contribution on the optical inspection and maintenance for stochastically deteriorating system. Dorea *et al.* (2004) used Markov chain for the modeling of a system and derived some useful approximations. Yeian and Lygeres (2005) presented a work on stabilization of class of stochastic different equations with Markovian switching. Shukla *et al.* (2007 a) advocated for model based study for space division switches in computer network. Francini and Chiussi (2002) discussed some interesting features for QoS guarantees to the unicast and multicast flow in multistage packet switch. On the reliability analysis of network a useful contribution is by Agarwal and Lakhwinder (2008) whereas Paxson (2004) introduced some of their critical experiences while measuring the internet traffic. Shukla *et al.* (2009 a, b & c) presented different dimensions of internet traffic sharing in the light of share loss analysis. Shukla *et al.* (2010 a, b, c & d) have given some Markov chain model applications in view to disconnectivity factor, multi marketing and crime based analysis. Shukla *et al.* (2011 a, b, c, d, e & f) discussed the elasticity property and its impact on parameters of internet traffic sharing in presence blocking probability of computer network specially when two operators are in business competitions with each other in a market.

### 3. OBJECTIVES:

The contents of this paper is for

1. To examine the browser sharing when there exist iso failure of browsers.
2. To establish linear relationship using procedure of least square.

**4. MODEL:** Let  $\{X_n, n \geq 0\}$  be a Markov chain on state space  $\{C, Q, B_1, B_2, S\}$  as per Shukla and Singhai (2011) where

**State C:** represents connecting state.

**State Q:** user quitting from the process

**State B<sub>1</sub>:** user attempts to surf through browser B<sub>1</sub>.

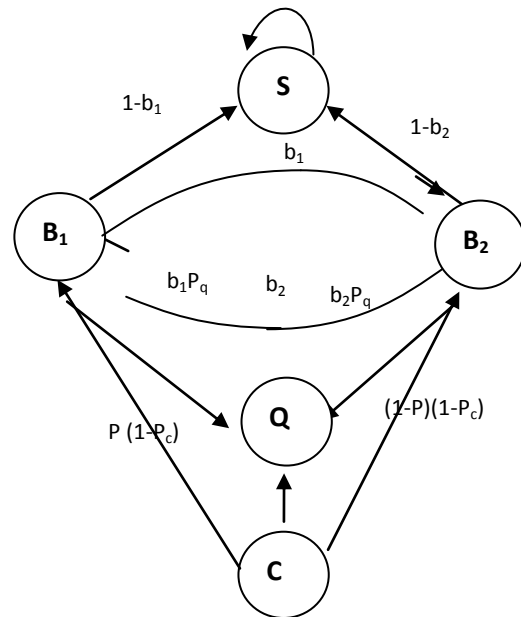
**State B<sub>2</sub>:** user attempts to surf through browser B<sub>2</sub>.

**State S:** success for connectivity and surfing.

The  $X^{(n)}$  denotes the position of random variable X in the state space at the n<sup>th</sup> browser connectivity attempt made by a web user.

**5. ASSUMPTIONS FOR USER BROWSING BEHAVIOR [see Shukla and Singhai (2011)]**

- (1) The user attempts for dial up connection to use Internet. If the connection is not established, user quits with the probability P<sub>c</sub>.
- (2) When connection is made user chooses any one of browsers B<sub>1</sub>, B<sub>2</sub> with the probability p and 1-p respectively.
- (3) User navigates to any one browser at a time when successfully opened.
- (4) Browser B<sub>i</sub> (i=1, 2) failure occurs due to non-opening of any site through browser B<sub>i</sub>. Then user either quits (with probability p<sub>q</sub>) or switches to the next browser.
- (5) Switching between browsers is on attempt by attempt basis (n=1, 2, 3....).
- (6) Initial preference for a browser is based on quality of services and variety of facility features are contained in both browsers.
- (7) Failure probability of a browser B<sub>1</sub> is b<sub>1</sub> and of B<sub>2</sub> is b<sub>2</sub>.
- (8) Transition probability of surfing through B<sub>1</sub>, being completed in a single attempt is (1 - b<sub>1</sub>).
- (9) Absorbing state (transition from a state to itself) probability is 1. No further transition from this state occurs.



**Fig.5.1 [Transition diagram of user browsing]**

The initial conditions n=0, (state probability before the first surf attempt) are:

$$\left. \begin{aligned} P[X^{(0)} = C] &= 1 \\ P[X^{(0)} = B_1] &= 0 \\ P[X^{(0)} = B_2] &= 0 \\ P[X^{(0)} = S] &= 0 \\ P[X^{(0)} = Q] &= 0 \end{aligned} \right\} \quad (5.1)$$

The unit-step transition probability matrix is:

	B <sub>1</sub>	B <sub>2</sub>	S	Q	C
B <sub>1</sub>	0	b <sub>1</sub> (1-b <sub>1</sub> )	(1-b <sub>1</sub> )	b <sub>1</sub> P <sub>q</sub>	0
B <sub>2</sub>	b <sub>2</sub> (1-b <sub>2</sub> )	0	(1-b <sub>2</sub> )	b <sub>2</sub> P <sub>q</sub>	0
S	0	0	1	0	0
Q	0	0	0	1	0
C	P(1-P <sub>c</sub> )	(1-P)(1-P <sub>c</sub> )	0	P <sub>c</sub>	0

**Table: 5.1 [Transition Probability Matrix]**

**By using Shukla and Singhai (2011) we write**

$$P[X^{(2n)} = B_1] = b_1^{n-1} b_2^n (1-p)(1-p_c)(1-p_q)^{2n-1}; n > 0 \dots (5.1)$$

$$P[X^{(2n+1)} = B_1] = (b_1 b_2)^n P(1-P_c)(1-P_q)^{2n}; n > 0 \dots (5.2)$$

Similarly, for browser B<sub>2</sub>

$$P[X^{(2n)} = B_2] = b_1^n b_2^{n-1} P(1-P_c)(1-P_q)^{(2n-1)}; n > 0 \dots (5.3)$$

Under these assumptions user's browsing behavior has a Markov Chain Model (see fig.5.1) in which the transition probabilities are on the arcs connecting the circles and representing the chain states.

When n is odd

$$P[X^{(2n+1)} = B_2] = (b_1 b_2)^n (1-P)(1-P_c)(1-P_q)^{2n}; n > 0 \dots (5.4)$$

**6. BROWSER SHARING:** As per Shukla and Singhai (2011) browser sharing by B<sub>1</sub> is

$$P_1 = \lim_{n \rightarrow \infty} \bar{P}_1^{(2n)} = (1-b_1)(1-P_c) \left[ \frac{P + (1-P)(1-P_q)b_2}{1-b_1 b_2 (1-P_q)^2} \right] \dots (6.1)$$

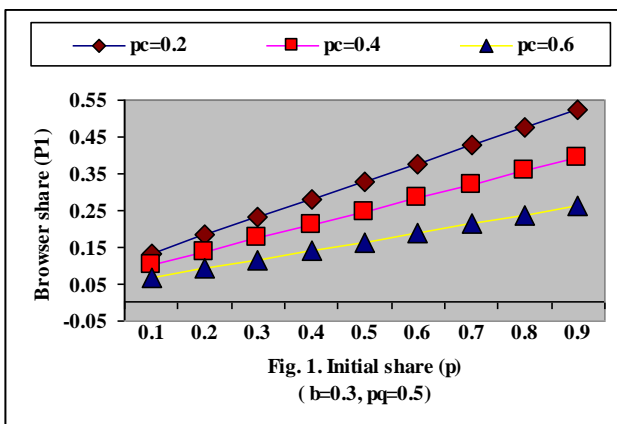
**7. ISO-FAILURE:** The failure probability of first browser B<sub>1</sub> is b<sub>1</sub> and second browser B<sub>2</sub> is b<sub>2</sub>.

Let us define b<sub>1</sub>=b<sub>2</sub>=b then this condition constitute the iso-failure browser probability and iso-failure curves.

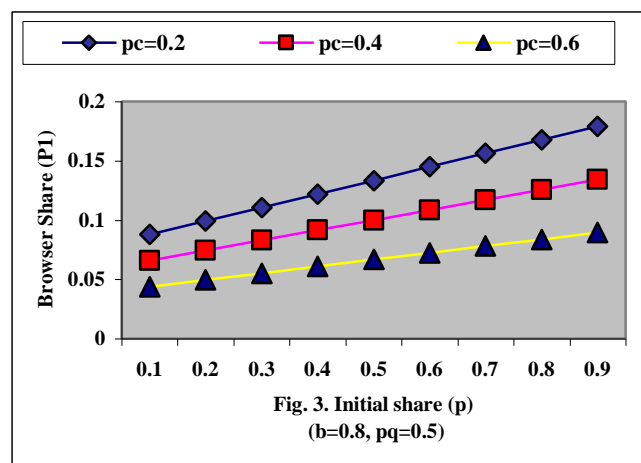
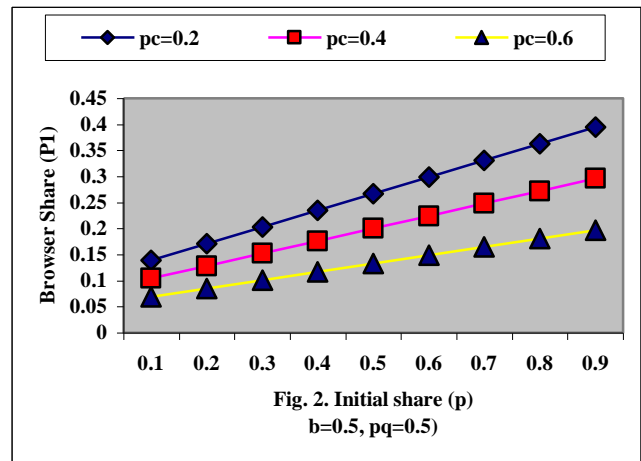
Now the (6.1) expression will be

$$P_1 = (1-b)(1-pc) \left[ \frac{p + (1-p)(1-pq)b}{1-b^2(1-pq)^2} \right] \dots (7.1)$$

**8. ISO-FAILURES CURVES:** According to fig. 1 the browser share and initial share are linearly related when the condition of Iso-failure is imposed on the expressions. The quitting probability p<sub>c</sub> if high the browser share reduces but the linear relationship between p and P<sub>1</sub> remains maintained.



In fig. 2 and fig. 3 the similar pattern is observed when the Iso-failure level is kept high the browser share reduces.



**9. FITTING THE STRAIGHT LINE:** We are to approximate the relationship between parameter P and p through a straight line  $\hat{P}_1 = a + b.p$  where a and b are constants to be obtained by the method of least square. For the i<sup>th</sup> observation p<sub>i</sub> we write the relationship as  $\hat{P}_{1i} = a + b.p_i$  (i=1, 2, 3, ..., n). The normal equations are

$$\left. \begin{aligned} \sum_{i=1}^n P_{1i} &= n.a + b \sum_{i=1}^n p_i \\ \sum_{i=1}^n P_{1i} \cdot p_i &= a \sum_{i=1}^n p_i + b \sum_{i=1}^n p_i^2 \end{aligned} \right\} \dots (9.1)$$

By solving the normal equations (9.1), the least square estimates of a and b are as  $\hat{a}, \hat{b}$ :

$$\hat{b} = \left\{ \frac{n \sum_{i=1}^n P_{1i} p_i - (\sum_{i=1}^n P_{1i})(\sum_{i=1}^n p_i)}{n \sum_{i=1}^n p_i^2 - (\sum_{i=1}^n p_i)^2} \right\} \dots (9.2)$$

$$\hat{a} = \left\{ \frac{1}{n} \sum_{i=1}^n P_{1i} - \hat{b} \sum_{i=1}^n p_i \right\} \dots (9.3)$$

Where n is the number of observations in sample of size n, the resultant straight line is

$$\hat{P}_1 = \left\{ \hat{a} + \hat{b} \cdot p \right\} \dots (9.4)$$

The coefficient of determination (COD) as a measure of good curve fitting is

$$COD = \frac{\sum (P_{1i} - \bar{P}_1)^2}{\sum (P_{1i} - \bar{P}_1)^2} \dots (9.5)$$

Where  $\bar{P} = \frac{1}{n} \sum P_{1i}$  is mean of original data of variable  $P_1$  obtained through Markov chain model. The term  $\hat{P}_{1i} = \hat{a} + \hat{b} \cdot p_i$  is the estimated by values of  $P_{1i}$  given observation  $p_i$ . The COD lies between 0 to 1. If the line is good fit then it is near to 1. We generate pair of values (p,  $P_1$ ) in tables (9.1, 9.2, and 9.3) by providing few fixed input parameters.

**Table 9.1** ( $P_1$  by expression (6.1),  $\hat{P}_1$  by (9.4) with known  $p_c, b, p_q$ , (9.4.1))

Fixed parameter	P	0.1	0.2	0.3	0.4	0.5	0.6	0.7	0.8	0.9	COD
$p_c=0.4$ $b=0.3$ $p_q=0.5$	$P_1$	0.1009	0.1374	0.1740	0.2105	0.2470	0.2835	0.3201	0.3566	0.3931	1.000
	$\hat{P}_1$	0.1009	0.1374	0.1740	0.2105	0.2470	0.2835	0.3201	0.3566	0.3931	
$\hat{a} = 0.06445; \hat{b} = 0.365217; \hat{P}_1 = \hat{a} + \hat{b} \cdot p; \hat{P}_1 = 0.06445 + 0.365217(p) \dots (9.4.1)$											

**Table 9.2** ( $P_1$  by expression (6.1),  $\hat{P}_1$  by (9.4) with known  $p_c, b, p_q$ , (9.4.2))

Fixed parameter	P	0.1	0.2	0.3	0.4	0.5	0.6	0.7	0.8	0.9	COD
$p_c=0.4$ $b=0.5$ $p_q=0.5$	$P_1$	0.1041	0.1281	0.1520	0.1761	0.2110	0.2240	0.2481	0.2721	0.2961	1.000
	$\hat{P}_1$	0.1041	0.1281	0.1521	0.1761	0.2110	0.2240	0.2481	0.2720	0.2961	
$\hat{a} = 0.081271; \hat{b} = 0.241254; \hat{P}_1 = \hat{a} + \hat{b} \cdot p; \hat{P}_1 = 0.081271 + 0.241254(p) \dots (9.4.2)$											

**Table 9.3** ( $P_1$  by expression (6.1),  $\hat{P}_1$  by (9.4) with known  $p_c, b, p_q$ , (9.4.3))

Fixed parameter	P	0.1	0.2	0.3	0.4	0.5	0.6	0.7	0.8	0.9	COD
$p_c=0.4$ $b=0.7$ $p_q=0.5$	$P_1$	0.0851	0.0984	0.1117	0.1251	0.1384	0.1517	0.1651	0.1784	0.191	1.000
	$\hat{P}_1$	0.0851	0.0984	0.1117	0.1251	0.1384	0.1517	0.1651	0.1784	0.191	
$\hat{a} = 0.071791; \hat{b} = 0.133333; \hat{P}_1 = \hat{a} + \hat{b} \cdot p; \hat{P}_1 = 0.071791 + 0.133333(p) \dots (9.4.3)$											

**10. CONFIDENCE INTERVAL:** The  $100(1 - \alpha)$  percent confidence interval for a and b are

$$\hat{a} \pm \left\{ t_{(n-2)} \frac{\alpha}{2} \right\} .s. \left[ \sqrt{\frac{1}{n} + \frac{\bar{p}}{\sum_{i=1}^n (p_i - \bar{p})^2}} \right] \quad \dots(10.1)$$

$$\hat{b} \pm \left\{ t_{(n-2)} \frac{\alpha}{2} \right\} .s. \left[ \sqrt{\sum_{i=1}^n (p_i - \bar{p})^2} \right] \quad \dots(10.2)$$

Where  $s = \sqrt{\frac{\sum (P_{li} - \hat{P}_{li})^2}{n - 2}}$

**Table: 10.1 Calculation of Confidence interval for a and b**

<b>Fixed parameter</b> $P_c = 0.4, b = 0.3, p_q = 0.5$	$\hat{a} = 0.06445$	$\hat{b} = 0.365217$	(a=0.06445, a=0.06445) (b= 0.365217 , b=0.365217)
$P_c = 0.4, b = 0.5, p_q = 0.5$	$\hat{a} = 0.081271$	$\hat{b} = 0.241254$	(a=0.081271, a=0.081271) (b=0.241254 , b=0.241254)
$P_c = 0.4, b = 0.7, p_q = 0.5$	$\hat{a} = 0.071791$	$\hat{b} = 0.133331$	(a=0.07179 , a=0.07179), (b=0.13333 , b=0.013333)
Average Estimate	$\bar{a} = 0.072504$	$\bar{b} = 0.2465983$	$\hat{P}_1 = \bar{a} + \bar{b}(p)$ $\hat{P}_1 = 0.072504 + 0.2465983(p)$

**11. DISCUSSIONS:**

While considering fig. 1 we observe that there is a linear trend exists between final browser share and initial share using (6.1). This trend increases with the increase of initial share. If  $p_c$  probability is high then browser share level is low. It seems final browser share is inversely proportional to the quitting probability  $p_c$  which is usual also. The same pattern appears in fig. 2 and fig. 3. The linear pattern between  $p$  and  $\bar{p}_1$  is replaced by a direct equation of a straight line in the form  $\hat{P}_1 = \hat{a} + \hat{b}.p$ . The least square estimates of  $\hat{a}$  are 0.06445, 0.081271, 0.07179 and  $\hat{b}$  are 0.365217, 0.241254, 0.13333 respectively. The three possible equations of linear relationship between  $p$  and  $\hat{P}_1$  are  $\hat{P}_1 = (0.06445 + 0.365217.p)$ ,  $\hat{P}_1 = (0.081271 + 0.241254.p)$ ,  $\hat{P}_1 = (0.071791 + 0.13333.p)$

The coefficients of determination (COD) in each case are exactly 1 therefore the estimated values of a and b are very close to the real values. The confidence intervals are

**For  $\hat{a}$  :** (0.06445, 0.06445), (0.08271, 0.081271), (0.071791, 0.071791)

**For  $\hat{b}$  :** (0.365217, 0.365217), (0.241254, 0.241254), (0.13333, 0.13333)

The average equation of linear relationship is

$$\hat{P}_1 = \bar{a} + \bar{b}(p); \hat{P}_1 = 0.72504 + 0.2465983(p).$$

**12. CONCLUSION:**

The least square based line fitting between  $P_{li}$  and  $\hat{p}_1$  is accurate because of high values of COD which is nearly equal to unity. The confidence interval for  $\hat{a}$  and  $\hat{b}$  are overlapping with the true values showing the robustness of the estimates. It seems the fittings of straight lines are good approximations of the complicated relationships between final browser share probability and initial browser share probability. The resultant relationship is

$$\hat{P}_1 = \bar{a} + \bar{b}(p); \hat{P}_1 = 0.072504 + 0.2465983(p)$$

which could be used us a rule for quick calculations

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